



Video Remote Interpretation (VRI) Requirements & Installation Guide

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Preparation

Windows Firewall

If your computer is equipped with Windows Firewall or a 3rd party firewall, ensure the protocols and ports outlined in the [Network Configuration](#) section are opened outbound.

Network Configuration

In order for the Video Interpreter Client to successfully communicate with CTS LanguageLink, your network administrator must open up the following protocols and ports outbound.

- ➔ TCP/443: Signaling
- ➔ UDP/3478: Media Relay

Computer Requirements

Running an audio/video CODEC effectively requires a computer with sufficient computing resources. For the best possible experience, we recommend a computer with the following specifications.

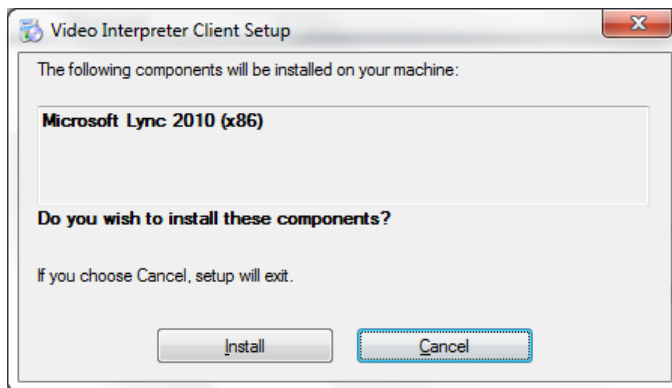
Processor	Dual-Core 1.9 GHz or better
Operating System	Windows 7
RAM	2GB
Video Card	128MB - DirectX 9 and WDDM compatible
Webcam	2mp (Microsoft LifeCam Cinema recommended)
Audio	Speakers and microphone or a headset
Network	Broadband internet access with 600Kbps bitrate up and down stream

Video Interpreter Client Installation Procedure

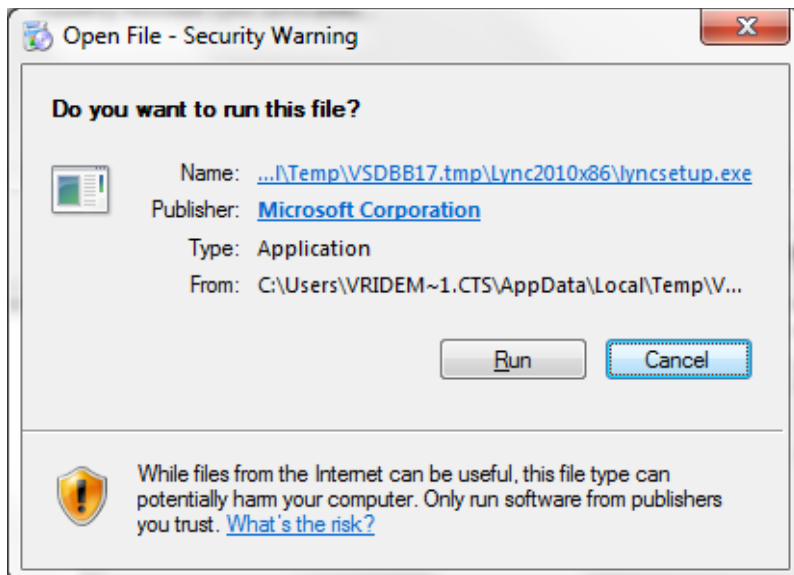
1. Download the Video Interpreter Client to your desktop from our website using the link below.

http://www.healthlinkinterpreters.com/vridownloads/video_interpreter_client_installer.zip

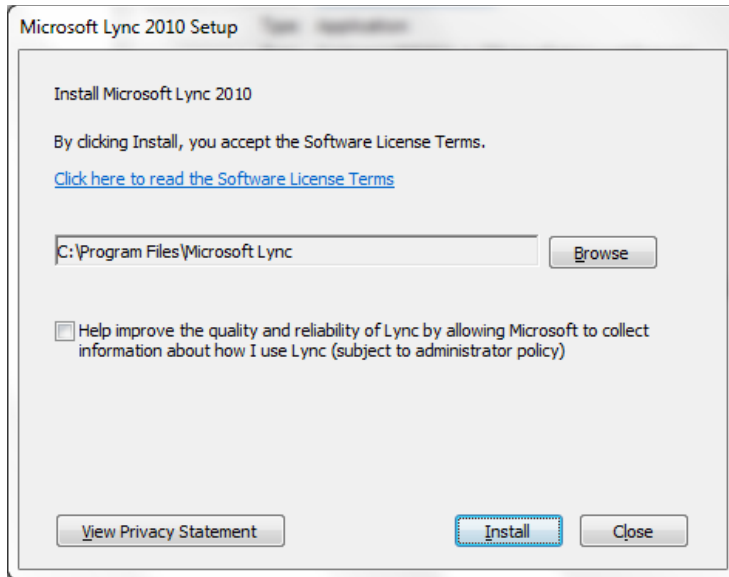
2. Unzip the file to your desktop.
3. Double-click on setup.exe.
4. Press the "Install" button.



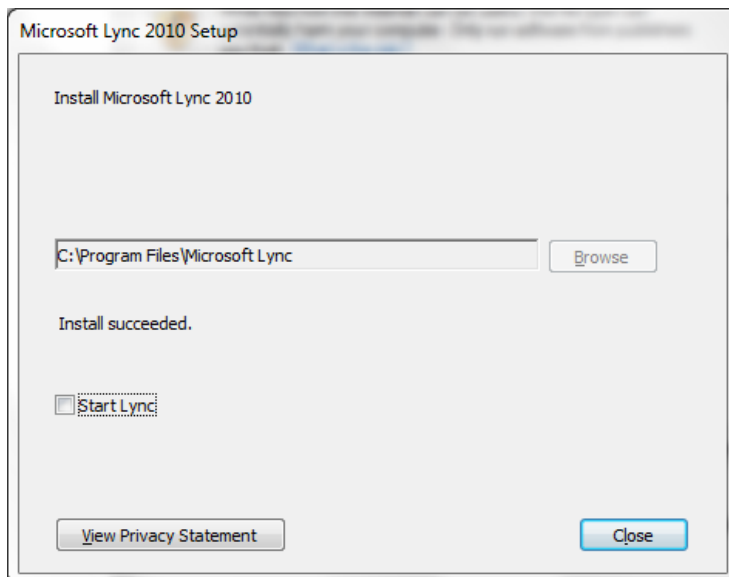
5. Press "Run"



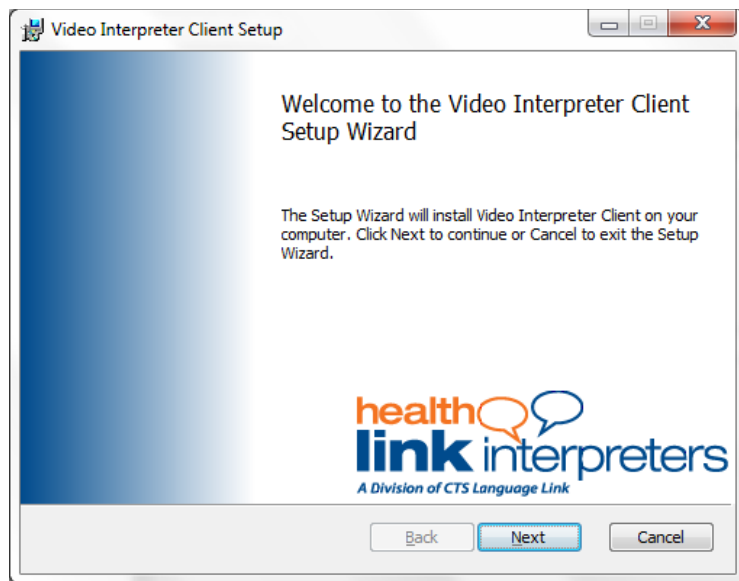
6. Press “Install”



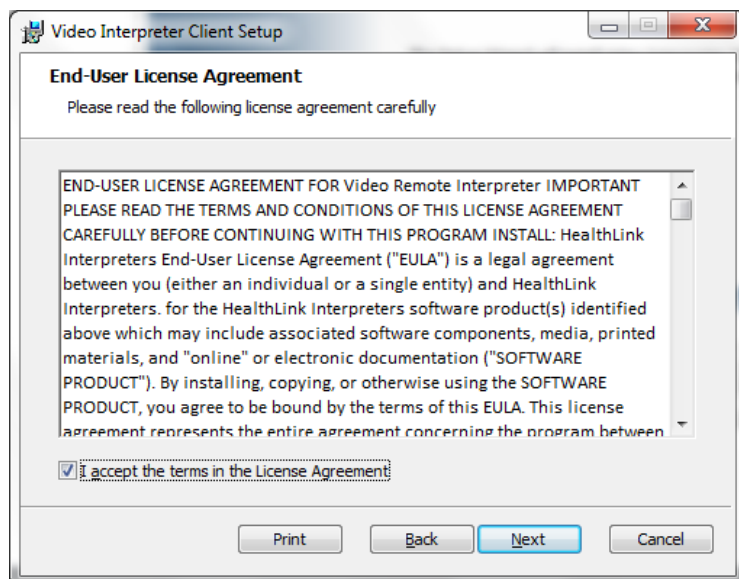
7. Uncheck the “Start Lync” check box and press the “Close” button.



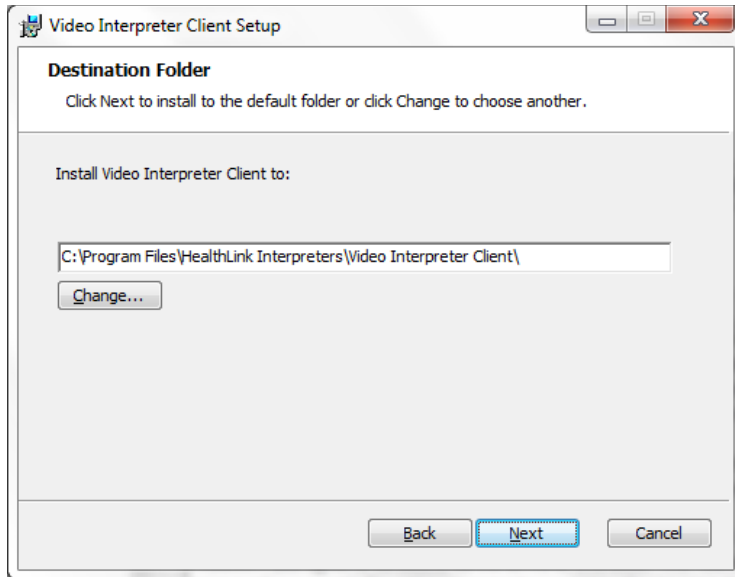
8. Press “Next”.



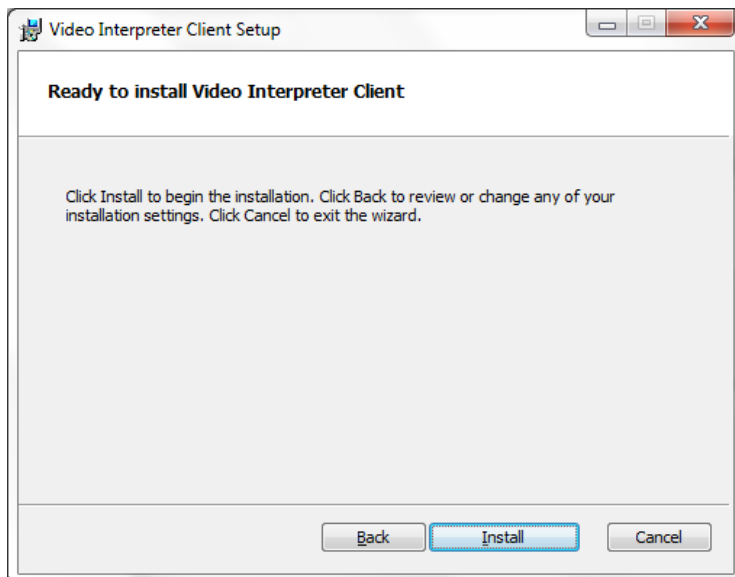
9. Read and accept the license terms and press “Next”.



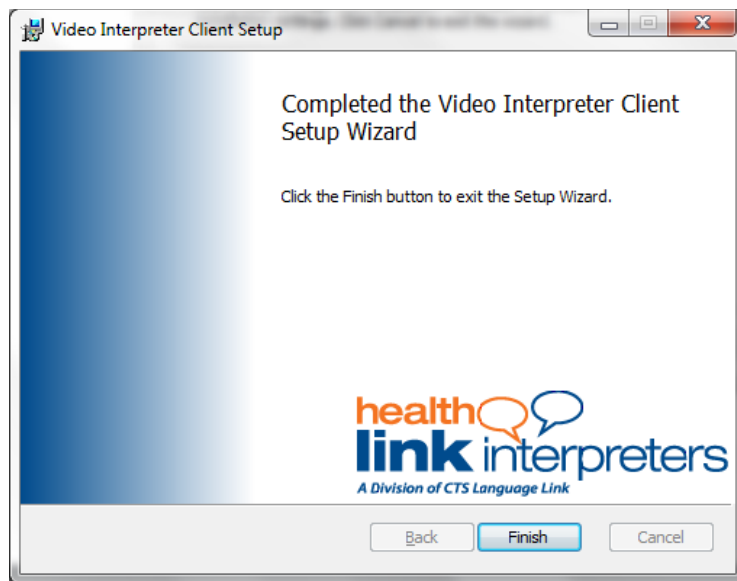
10. Verify the installation path and press “Next”.



11. Press “Install”



12. Press “Finish”



13. Reboot your computer.